



Here at National 1 Track & Parts, we stand behind the products we sell. This statement of product guarantee protects against damages in the forms of premature wear, mis-fitment and manufacturers' defects.

**For optimal performance and maximum lifespan of your National 1 Track & Parts products, replace each undercarriage part upon visible wear or excess of 1000 hours of use. Please refer to your owner's manual for detailed information regarding part replacement guidelines for your specific type of machine.*

Warranty Time Limitations—By Product Type

Non-Metal Core Tracks:

- Non-metal Core Tracks (ex. CAT 247) are under warranty for one year from invoice. Last 6 months are pro-rated.

CTL Tracks:

- Metal embedded/continuous steel cord tracks for compact track loaders (ex. Bobcat T300) are under warranty for one year from the invoice date. Last 6 months are pro-rated. By upgrading undercarriage with new sprockets, idlers and rollers to OEM standards, this warranty is upgraded to a 12 month replacement warranty.

Excavator Tracks:

- Metal embedded/continuous steel cord tracks for excavators (ex. John Deere 50D) are under warranty for 18 months. Last 6 months are pro-rated.
- Undercarriage parts such as front/rear idlers, sprockets and rollers have a 6 month warranty from Invoice date.

Claim Procedure

We offer product warranty that grants our customers with full product replacement on all of our new undercarriage parts & rubber tracks when the following criteria are submitted via the National 1 Track & Parts Warranty form:

1. The date of purchase of part(s) in question - please provide a copy of the original invoice*
2. Make/Model and year of the equipment
3. Serial number(s) of equipment and/or parts
4. Machine hours at install and machine hours at the time of warranty claim
5. Description of terrain and application in which product was used*
6. Photographs of machine, product under warranty, undercarriage and damage.

**Please note: Warranty claims may be void if any of the following are present: indication of product abuse, improper installation of parts, improper track tension, improper matching of new/used product or product use on equipment with an excessively worn undercarriage.*